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| **HOMEOWNER'S GUIDE TO REPORTINGGRINDER PUMP ALARMS****Beaver Falls Sewer District****Town of Croghan** |
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| In Case of Power FailureIf there is a power failure, your grinder pump will also experience a loss of power and not be able to operate. The grinder pump tank has a certain amount of holding capacity, but interior water use should be severely limited until power has been restored. |
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| If the Alarm SoundsIf there is a grinder pump failure, the tank that contains the pump will become too full. An alarm and light in the alarm panel on the outside of your home will automatically turn on. You should…* Discontinue water use to prevent overflows.
* Turn off the alarm by depressing the alarm silence switch on the outside of the alarm disconnect panel.
* The alarm should silence but the light will remain on until the grinder pump is repaired.
* Wait fifteen minutes before taking further action. A high level of water usage will sometimes cause the alarm sound. This situation is self-correcting. If the pump is operating correctly, the wet well will automatically be pumped down and the alarm light will turn off.
* If the alarm light is on after 15 minutes, call our 24-hour emergency rep. (315)-346-1212 ext 5
* **Never attempt to open the tank cover or the electrical panel box. CAUTION: Electrical shock or damage to the system may occur.**
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| **\*\*\*IMPORTANT\*\*\*****HOMEOWNER DO'S AND DON'TS FOR PROPER OPERATION OF GRINDER PUMP**The following instructions were established to allow the Sewer District to better assist users of the sewer system. Your cooperation is **essential** in the operation and maintenance of the sewer system's grinder pump stations. In the last 4 years 50% of calls were from plugged pumps and in turn caused pump failures.The list below demonstrates things you **CAN DO** or things **NOT TO DO** in order to lengthen the life and condition of the grinder pump station. |
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| • | **DO** run water for 10 minutes prior to leaving on vacations of 7 days or longer. |

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| • | **DO NOT** attempt to operate or perform maintenance on the grinder pump or control panel.**ONLY FLUSH** human waste & toilet paper. **No feminine products, diapers, wipes, etc**. |

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| • | **DO NOT** pour flammable materials, lubrication oil, grease, strong chemicals, gasoline, etc. down the drain or into your toilet.  |

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| **Homeowners are responsible to pass this information on to their renters.****Adhering to these guidelines will contribute to keeping sewer rates down.****Failure to adhere to these guidelines may result in a service charge of $250.00-$300.00****Thank you for your cooperation.****Town of Croghan Board** |

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